

TAX-FREE GUIDE



Japan. Tax-free Counter

TAX REFUND

For visitors shopping tax-free

Purchasing goods free of tax requires that the below conditions be met.

Customer who made a purchase at a tax-free shop in LUMINE or NEWoMan

Spending must meet the minimum tax-free applicable amount

Those whose stay in Japan has not exceeded six months
*This includes Japanese nationals living overseas.

Must possess their personal passport
*Copy not accepted

Entry stamp required

*Cannot be used on date of re-entry.

Those with "Temporary Visitor", "Diplomat", or "Official" residence status

*Customers with certain visa types other than tourist (temporary visitor) visas, please confirm your eligibility in advance at the Tax-free Counter.

! Before you come to the Tax-free Counter, please read the following points.
If the following four requirements are not all met, tax-free purchasing is not available.



IN PERSON
本人

+ Same day



All purchases



PASSPORT

Your Name



CREDIT CARD

Your Name



LUMINE | NEWoMan

Your Name

The individual who purchased the goods on the day of purchase must apply in person

Only applies to goods purchased on the day

The name on all documents must be your own
*Number on the credit card used must match the number on the receipt(s)

*Cannot be claimed on behalf of someone else.

*Tax-free procedures cannot be performed on a later date.

*Goods purchased on different dates cannot be combined with today's purchase for tax exemption purposes.

Tax-free eligible products

Minimum total: 5,000yen (before tax)

General goods



Products which are worn on the body such as clothing, shoes, sandals, bags, accessories, hats, and scarves

Tax-free packaging —

Unpacked for use ○

Consumables



Medicine, food, drinks, cosmetics, etc. (up to 500,000 yen)

Tax-free packaging ○

Unpacked for use ×

General goods + Consumables



Receipts can be added to receive tax exemption (up to 500,000 yen)

Tax-free packaging ○

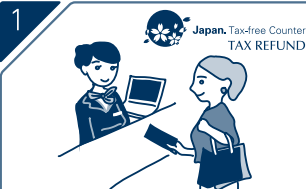
Unpacked for use ×

*It is necessary to bring the item(s) out of Japan within 6 months after entering Japan.

*Receipts for general goods can be added to receipts for consumables as long as they are not used in Japan.

Tax-free procedures

Procedures may take some time. Please allow enough time after arrival.



After purchasing the product(s), the purchaser must come in person to the Tax-free Counter on the map on the back page during the day of the purchase.

*As a general rule, products cannot be returned after completing the tax exemption procedure.



Please present the following 1-4.

- 1) Purchased product(s)
- 2) Your passport
- 3) Receipt (*Itemized only. No reprints)
- 4) Your credit card (*When purchasing with a credit card)



You will be given the cash amount equivalent to the consumption tax paid on your purchase minus 1.55% of the tax-free price as a tax exemption fee.

*In accordance with regulations, the products will be placed in a tax-free bag during the tax exemption procedure.

Note that if the bag is opened while you are in Japan, you will be charged taxes when leaving the country.

Amount equivalent to consumption tax paid

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1.55% fee
(rounded down to the nearest 1 yen)

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Refunded in cash

(JPY)



Important notes

- 1) It is necessary to bring the tax exempt goods out of Japan.
- 2) You should show your passport to the customs officer at the time of departure.
- 3) If you are not in possession of item(s) purchased tax-free at the time of departure from Japan, an amount equivalent to the consumption tax amount (including local consumption tax) that was exempted at the time of purchase will be collected before your departure from Japan.

Caution

- As a general rule, products cannot be returned after completing the tax exemption procedure.
- Please note that, in accordance with the guidance of the National Tax Agency, tax exemption procedures may not be accepted for purchases exceeding a certain level of frequency, quantity, or value.
- Procedures may take some time. Please allow enough time after arrival. Business hours only.
- For any inquiries related to tax exemption, please visit the Tax-free Counter.
- JRE Points cannot be earned or used on tax-free product purchases.
- A tax exemption fee of 1.55% of the price of tax-exempt merchandise is charged.
- For customers paying by credit card
Credit cards may not be used if they are not signed by the cardholder in the designated area on the reverse of the card. Credit cards will only be accepted if they are being used by the cardholder him or herself.